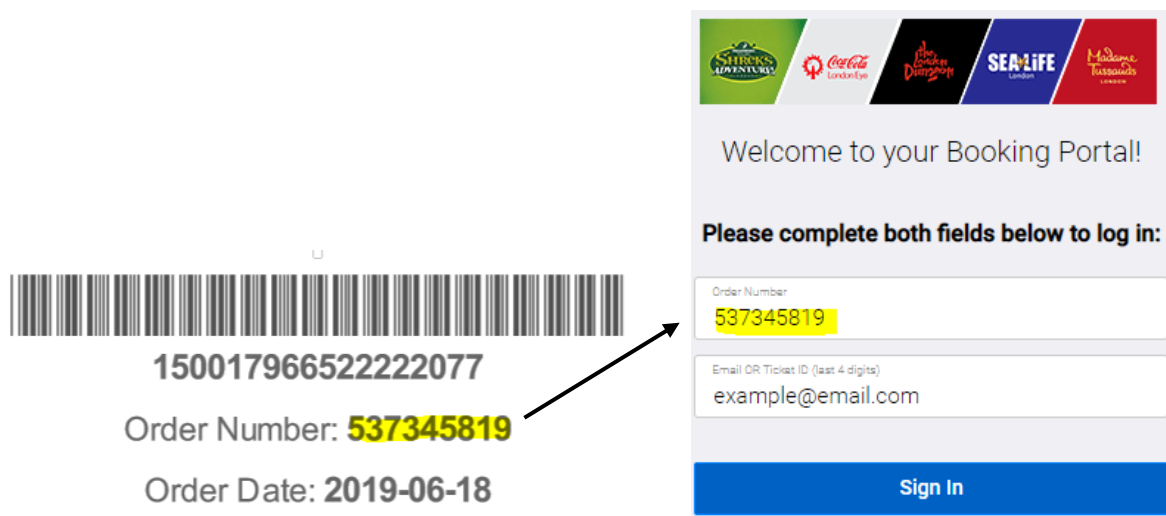


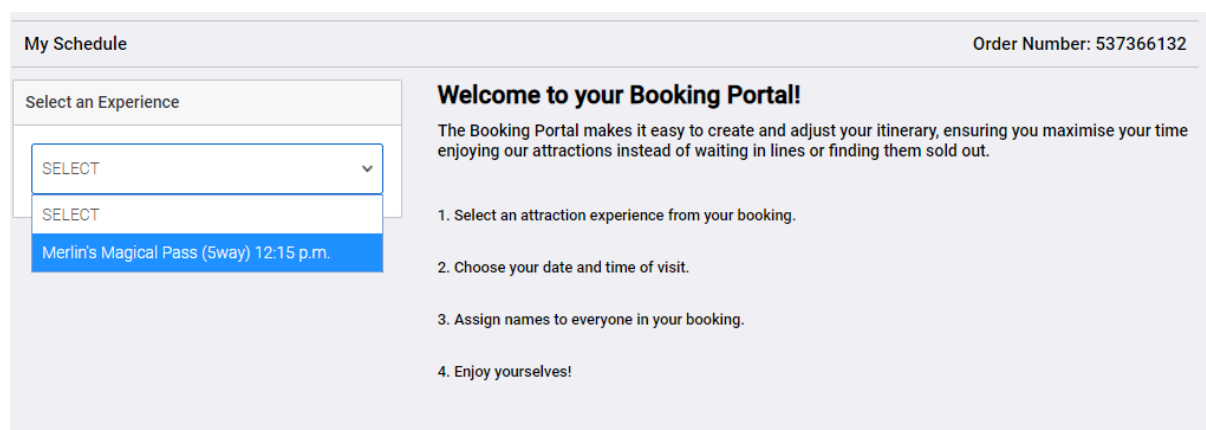
How to Use the Merlin Portal for Booking a Timeslot

1. Your E-Voucher contains your Merlin Order ID and Merlin Order Number. These are found as in the image below. These are needed in order to use the portal; please ensure that these are ready and available when attempting to use the portal.
2. Visit "<https://me-loneye.store20.accesso.com/booking-portal/home>" and enter the details highlighted in yellow as per the below picture. The 'Email or Ticket ID' field requires the original email the order was sent to. The 'Order Number' requires the full order number on your eTicket.



The image shows an e-voucher on the left and the Merlin Booking Portal login screen on the right. The e-voucher features a barcode, the number 15001796652222077, and the Order Number 537345819 (highlighted in yellow). The Order Date is 2019-06-18. An arrow points from the yellow Order Number to the 'Order Number' field in the login form. The login form includes logos for Merlin's Adventure, Coca-Cola London Eye, The London Dungeon, SEA LIFE London, and Madame Tussauds London. It says 'Welcome to your Booking Portal!' and 'Please complete both fields below to log in:'. The 'Order Number' field contains 537345819 (highlighted in yellow) and the 'Email OR Ticket ID (last 4 digits)' field contains example@email.com. A blue 'Sign In' button is at the bottom.

3. Once you have logged in, you will be greeted with the following screen. Select the dropdown and then your required product.



The image shows the 'My Schedule' page in the Merlin Booking Portal. The page header includes 'My Schedule' on the left and 'Order Number: 537366132' on the right. Below the header is a 'Select an Experience' dropdown menu with 'SELECT' selected. Below the dropdown is a list of experiences, with 'Merlin's Magical Pass (5way) 12:15 p.m.' selected and highlighted in blue. To the right of the dropdown is a 'Welcome to your Booking Portal!' message, followed by a paragraph: 'The Booking Portal makes it easy to create and adjust your itinerary, ensuring you maximise your time enjoying our attractions instead of waiting in lines or finding them sold out.' Below this is a list of four steps: 1. Select an attraction experience from your booking. 2. Choose your date and time of visit. 3. Assign names to everyone in your booking. 4. Enjoy yourselves!


- You will then be shown all attractions included within your pass. (Note: Most passes will have an un-modifiable attraction as they are confirmed at booking). You now need to click modify on ALL attractions to book your timeslot for each of them. This timeslot must be within 90 days from the day of purchase.

Select an Experience

Merlin's Magical Pass (5way) 12:15 p.m.


Child (3 - 15 Years)

Purchased: 11/06/2019 03:18 p.m.
Modify Until: 23/09/2019




Coca-Cola London Eye
Reserve date & time selection

[Modify](#) [Info](#)




SEA LIFE London Aquarium
Reserve date & time selection

[Modify](#) [Info](#)




London Dungeon
Reserve date & time selection

[Modify](#) [Info](#)



Shrek's Adventure
Reserve date & time selection

[Modify](#) [Info](#)



Madame Tussauds London
25/06/2019 12:15 p.m.

[Modify](#) [Info](#)

Log Out
Email Itinerary
View Tickets

- When clicking modify on any of the attractions, you will be shown a calendar. Use this calendar along with the provided time slots to choose a time slot that best suits you. Red timeslots show a conflict with a timeslot you have already chosen on a different attraction.

Select a Date & Time

JUNE 2019

MON	TUE	WED	THU	FRI	SAT	SUN
					01	02
03	04	05	06	07	08	09
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

! You may only modify the date and time of this experience 10 more times

[Attraction Info](#)

10:00 a.m.	10:15 a.m.	10:30 a.m.
10:45 a.m.	11:00 a.m.	11:15 a.m.
11:30 a.m.	11:45 a.m.	12:00 p.m.
12:15 p.m.	12:30 p.m.	12:45 p.m.
01:00 p.m.	01:15 p.m.	01:30 p.m.
01:45 p.m.	02:00 p.m.	02:15 p.m.
02:30 p.m.	02:45 p.m.	03:00 p.m.
03:15 p.m.	03:30 p.m.	03:45 p.m.

Legend

Available
Selected
Unavailable

Conflict

Cancel
Save Changes

As always, if you have any issues or concerns, **please do not hesitate to get in touch with us!**