
MERLIN ENTERTAINMENTS

RIDE ACCESS PASS: RESORT THEME PARKS

August 2022

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What is a ride access pass?

We offer a Ride Access Pass to guests who may find it difficult or cannot stand for long periods of time either due to a physical disability or a learning/emotional impairment. It does not enable instant access to a ride and is not a fastrack pass. It assigns you a virtual wait as opposed to standing in the queue line. Guests with a Ride Access Pass can take up to 3 friends.

Video for guests: [Ride pass access explained](#)

Register just once

- Register once with one of our 4 UK Resort Theme Parks and you will be given a Blue Merlin Ride Access Pass card on your first visit.
- This card will be your Ride Access Pass ID for all your visits over the following 3 years, which will have your name, photo and carer requirements on it and will be valid at all 4 parks.
- Guests must register their documents 7 days prior to visit. Guests visiting in the next 7 days will have the option to apply for a Temporary 7 day yellow card directly handled by Merlin.

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Registration is the same at all 4 UK Theme Parks

We will accept the following documentation as proof of eligibility:

- A current and valid Access Card including the queueing logo on it. These cards are available [here](#).
- Disability Living Allowance (dated within the last 24 months) showing that you receive either the higher rate mobility component or the high rate care component.
- Personal Independence Payment letter (dated within the last 24 months) showing that you receive enhanced mobility component.
- A current and valid Blue Badge.

If you believe you are unable to stand in a queue line for any other reason, we are happy to arrange a Ride Access Pass upon presentation of a letter from a professional body (e.g. a Nurse or a BUPA Healthcare Advisor) or your GP or Consultant on header paper (dated within the last 24 months) which clearly states that you are unable to queue and why (we do not need a letter of diagnosis). This, or any of the documentation above, must be presented alongside valid photographic ID for the named recipient.

How to register - FIT's

Ride Access Pass | [Alton Towers Resort](#)
Ride Access Pass | [THORPE PARK Resort](#)
Ride Access Pass | [Chessington World of Adventures Resort](#)
Ride Access Pass | [LEGOLAND® Windsor Resort](#)

How to register - Groups

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