



ENGLISH
HERITAGE

HISTORIC PROPERTIES CONTACT LIST FOR GROUP BOOKING ENQUIRIES

Planning your visit

Advance Bookings

Pre-booking is essential for travel trade. It gives you guaranteed entry and peace of mind. Make use of this contact list to contact us and book your group visit. You will find a contact email address and/or telephone number for each of our sites.

Where a (G) appears next to a telephone number, this number should only be used for general site information. Booking enquiries should be sent to the provided email address.

If enquiring by email, please include your group name, the property name and the date of the visit in the subject line.

Cancellations

Please advise the property as soon as possible if you need to cancel a visit. If special arrangements have been made (e.g. a guided tour or catering has been booked) a cancellation fee may be charged if insufficient notice has been given.

Group Discount

For groups of 11 or more we offer a 10% discount at Stonehenge and a 15% discount at all other sites. English Heritage Members, coach drivers and tour leaders do not count towards the group totals.

You also receive:

- free entry for one tour leader
- free entry for one coach driver

Special prices may apply at certain English Heritage events.

Admission Prices and Opening Times

We publish an annual Trade Admission Prices & Site Opening Times leaflet. You can download or view it online by going to english-heritage.org.uk/traveltrade.

Group Visits Guide

The Group Visits Guide is your essential companion to English Heritage properties. Featuring inspiring itineraries and useful information such as on-site facilities as well as booking details for each property. You can download or view it online by going to english-heritage.org.uk/traveltrade

Catering

Many of our properties have cafés or restaurants. If you have any catering requirements, please ask.

Agency Voucher Scheme

If you regularly bring or send groups to our sites, you may be able to join our Agency Voucher Scheme. The scheme is designed to help cut down on your admin and to get your groups into our sites with minimum fuss. Contact us for further details or to apply for an account.

Big Savings for Overseas Visitors

Our Overseas Visitors Pass is perfect for touring holidays in England. It gives free entry to over 100 of our historic attractions, including Stonehenge – and free or reduced entry to hundreds of action-packed events. The more the pass is used, the greater the savings. If you're interested in selling the pass to your clients, please get in touch.

Contact Us

If you have any queries, please contact our travel trade team:

- +44 (0)117 975 1349
- traveltrade@english-heritage.org.uk
- www.english-heritage.org.uk/traveltrade

Contact details

A			
Aldbrough Roman Site	bookings@english-heritage.org.uk	01423 322768	(G)
Apsley House	apsleyhouse@english-heritage.org.uk	020 7499 5676	
Ashby de la Zouch Castle	ashby.castle@english-heritage.org.uk	01530 413343	
Audley End House and Gardens	bookings@english-heritage.org.uk	0370 333 0604	
Aydon Castle	bookings@english-heritage.org.uk	01434 632450	(G)
B			
Barnard Castle	bookings@english-heritage.org.uk	01833 638212	(G)
1066 Battle of Hastings, Abbey and Battlefield	bookings@english-heritage.org.uk	0370 333 0604	
Bayham Old Abbey	bayham.abbey@english-heritage.org.uk	01892 890381	
Beeston Castle and Woodland Park	bookings@english-heritage.org.uk	01829 260464	(G)
Belsay Hall, Castle and Gardens	bookings@english-heritage.org.uk	01661 881636	(G)
Berry Pomeroy Castle	berrypomeroy.castle@english-heritage.org.uk	01803 866618	
Berwick-upon-Tweed Barracks and Main Guard	bookings@english-heritage.org.uk	01289 304493	(G)
Birdoswald Roman Fort	bookings@english-heritage.org.uk	01697 747602	(G)
Bolsover Castle	bookings@english-heritage.org.uk	01246 822844	(G)
Boscobel House and The Royal Oak	bookings@english-heritage.org.uk	01902 850244	(G)
Brinkburn Priory	bookings@english-heritage.org.uk	01665 570628	(G)
Brodsworth Hall and Gardens	bookings@english-heritage.org.uk	01302 722598	(G)
Brougham Castle	bookings@english-heritage.org.uk	01768 862488	(G)
C			
Carisbrooke Castle	carisbrooke.castle@english-heritage.org.uk	01983 522107	
Carlisle Castle	bookings@english-heritage.org.uk	01228 591922	(G)
Castle Acre Priory	castleacre.priory@english-heritage.org.uk	01760 755394	
Chesters Roman Fort	bookings@english-heritage.org.uk	01434 681379	(G)
Chysauster Ancient Village	chysauster.ancientvillage@english-heritage.org.uk	07831 757934	
Cleeve Abbey	cleeve.abbey@english-heritage.org.uk	01984 640377	
Clifford's Tower	bookings@english-heritage.org.uk	01904 646940	(G)
Conisborough Castle	bookings@english-heritage.org.uk	01709 863329	(G)
Corbridge Roman Town	bookings@english-heritage.org.uk	01434 632349	(G)
D			
Dartmouth Castle	dartmouth.castle@english-heritage.org.uk	01803 833588	
Deal Castle	bookings@english-heritage.org.uk	01304 372762	(G)
Dover Castle	bookings@english-heritage.org.uk	0370 333 0604	
Down House, The Home of Charles Darwin	down.house@english-heritage.org.uk	01689 859119	
Dunstanburgh Castle	bookings@english-heritage.org.uk	01665 576231	(G)
E			
Eltham Palace and Gardens	eltham.palace@english-heritage.org.uk	020 8294 2548	
Etal Castle	bookings@english-heritage.org.uk	01890 820332	(G)
F			
Farleigh Hungerford Castle	farleighhungerford.castle@english-heritage.org.uk	01225 754026	
Fort Brockhurst	fort.brockhurst@english-heritage.org.uk	02392 581059	
Framlingham Castle	framlingham.castle@english-heritage.org.uk	01728 724922	

Furness Abbey	bookings@english-heritage.org.uk	01229 823420	(G)
G			
Gainsborough Old Hall	bookings@english-heritage.org.uk	01427 677348	(G)
Goodrich Castle	goodrich.castle@english-heritage.org.uk	01600 890538	
Great Yarmouth Row Houses	row.houses@english-heritage.org.uk	01493 857900	
Grime's Graves Prehistoric Flint Mine	grimes.graves@english-heritage.org.uk	01842 810656	
H			
Hailes Abbey	hailes.abbey@english-heritage.org.uk	01242 602398	
Hardwick Old Hall	bookings@english-heritage.org.uk	01246 850431	(G)
Helmsley Castle	bookings@english-heritage.org.uk	01439 770442	(G)
Housesteads Roman Fort	bookings@english-heritage.org.uk	01434 344363	(G)
J			
Jewel Tower	jewel.tower@english-heritage.org.uk	020 7222 2219	
J.W. Evans Silver Factory	www.english-heritage.org.uk/j.w.evans	Book online	
K			
Kenilworth Castle	bookings@english-heritage.org.uk	01926 852078	(G)
Kenwood	bookings@english-heritage.org.uk	0370 333 0604	
Kirby Hall	kirby.hall@english-heritage.org.uk	01536 203230	
Kirby Muxloe Castle	kirbymuxloe.castle@english-heritage.org.uk	01162 386886	
Kirkham Priory	bookings@english-heritage.org.uk	01653 618768	(G)
L			
Lanercost Priory	bookings@english-heritage.org.uk	01697 73030	(G)
Launceston Castle	launceston.castle@english-heritage.org.uk	01566 772365	
Lincoln Medieval Bishops' Palace	bookings@english-heritage.org.uk	01522 527468	(G)
Lindisfame Priory	bookings@english-heritage.org.uk	01289 389200	(G)
Longthorpe Tower	www.nenepark.org.uk/longthorpe-tower	Managed by Nene Park Trust	
Lullingstone Roman Villa	lullingstone.villa@english-heritage.org.uk	01322 863467	
Lyddington Bede House	lyddington.bedehouse@english-heritage.org.uk	01572 822438	
M			
Marble Hill	marblehillpark@english-heritage.org.uk	020 8892 5115	
Medieval Merchant's House	medieval.merchantshouse@english-heritage.org.uk	02380 221503	
Middleham Castle	bookings@english-heritage.org.uk	01969 623899	(G)
Mount Grace Priory	bookings@english-heritage.org.uk	01609 883494	(G)
Muchelney Abbey	muchelney.abbey@english-heritage.org.uk	01458 250664	
O			
Okehampton Castle	okehampton.castle@english-heritage.org.uk	01837 52844	
Old Sarum	bookings@english-heritage.org.uk	01722 335398	(G)
Old Wardour Castle	oldwardour.castle@english-heritage.org.uk	01747 870487	
Orford Castle	orford.castle@english-heritage.org.uk	01394 450472	
Osborne	bookings@english-heritage.org.uk	0370 333 0604	
P			
Pendennis Castle	bookings@english-heritage.org.uk	01326 316594	(G)

Pevensey Castle	pevensey.castle@english-heritage.org.uk	01323 762604	
Peveril Castle	bookings@english-heritage.org.uk	01433 620613	(G)
Pickering Castle	bookings@english-heritage.org.uk	01751 474889	(G)
Portchester Castle	portchester.castle@english-heritage.org.uk	02392 378291	
Portland Castle	portland.castle@english-heritage.org.uk	01305 820539	
Prudhoe Castle	bookings@english-heritage.org.uk	01661 833549	(G)
R			
Ranger's House - The Wernher Collection	eltham.palace@english-heritage.org.uk	Call Eltham Palace	
Restormel Castle	restormel.castle@english-heritage.org.uk	01208 872687	
Richborough Roman Fort and Amphitheatre	richborough.castle@english-heritage.org.uk	01304 612013	
Richmond Castle	bookings@english-heritage.org.uk	01748 822493	(G)
Rievaulx Abbey	bookings@english-heritage.org.uk	01439 798228	(G)
Roche Abbey	bookings@english-heritage.org.uk	01709 812739	(G)
Rochester Castle	www.visitmedway.org/attractions/rochester-castle	Managed by Medway Council	
S			
Scarborough Castle	bookings@english-heritage.org.uk	01723 372451	(G)
Sherborne Old Castle	oldsherborne.castle@english-heritage.org.uk	01935 812730	
St Augustine's Abbey	bookings@english-heritage.org.uk	01227 767345	(G)
St Mawes Castle	stmawes.castle@english-heritage.org.uk	01326 270526	
St Peter's Church	bookings@english-heritage.org.uk	01652 632516	(G)
Stokesay Castle	bookings@english-heritage.org.uk	01588 672544	(G)
Stonehenge	bookings@english-heritage.org.uk	0370 333 0604	
Stott Park Bobbin Mill	bookings@english-heritage.org.uk	01539 531087	(G)
T			
Thornton Abbey and Gatehouse	bookings@english-heritage.org.uk	01469 541445	(G)
Tilbury Fort	tilbury.fort@english-heritage.org.uk	01375 858489	
Tintagel Castle	bookings@english-heritage.org.uk	0370 333 0604	
Totnes Castle	totnes.castle@english-heritage.org.uk	01803 864406	
Tynemouth Priory and Castle	bookings@english-heritage.org.uk	01912 571090	(G)
U			
Upnor Castle	www.visitmedway.org/attractions/upnor-castle	Managed by Medway Council	
W			
Walmer Castle and Gardens	walmercastleandgardenbookings@english-heritage.org.uk	01304 364288	
Warkworth Castle and Hermitage	bookings@english-heritage.org.uk	01665 711423	(G)
Wellington Arch	apsleyhouse@english-heritage.org.uk	Call Apsley House	
Wenlock Priory	wenlock.abbey@english-heritage.org.uk	01952 727466	
Whitby Abbey	bookings@english-heritage.org.uk	01947 603568	(G)
Witley Court and Gardens	bookings@english-heritage.org.uk	01299 896636	(G)
Wrest Park	bookings@english-heritage.org.uk	01525 860000	(G)
Wroxeter Roman City	wroxeter.romancity@english-heritage.org.uk	01743 761330	
Y			
Yarmouth Castle	yarmouth.castle@english-heritage.org.uk	01983 760678	
York Cold War Bunker	bookings@english-heritage.org.uk	Call Clifford's Tower	

Blank Page